

dunlopillo®

NATURAL COMFORT SINCE 1929

ASSEMBLY, GUARANTEE AND CARE GUIDE

Having bought a good bed it's worth taking care of it to ensure it gives you years of comfort and support

MLI0/1060

8 YEAR
GUARANTEE

Our guarantee to you

For any quality or guarantee concerns please contact, with proof of purchase, the retailer you bought your bed from.

Dunlopillo will, within eight years of purchase and at our absolute discretion, replace any divan base or mattress which we are satisfied is defective due to faulty materials or poor workmanship. If you have purchased an adjustable model the remote control handset is guaranteed for two years.

Dunlopillo reserve the right to refuse repair or replacement in circumstances where a new Dunlopillo mattress has become defective due to use on an unsatisfactory base or second-hand base, or is in an unsanitary condition.

After carrying out our inspection, if we identify a fault in materials or workmanship, the retailer will arrange for the faulty item to be repaired or returned for replacement.

If identical materials are not available, or if a particular model is no longer in production, we reserve the right to use alternative similar materials or substitute with a current model. In particular, we are unable to ensure that divan and mattress covers will match after stocks of covers are exhausted. When replacing divans and mattresses we are unable to offer a guarantee to match colours exactly.

Following replacement or repair, the guarantee will remain valid from the date of original purchase.

This guarantee is valid in the United Kingdom and the Republic of Ireland and is in addition to your statutory rights.

Contact Address

Dunlopillo,
Station Mills,
Wellington,
Somerset,
TA21 8NN

Registered in England No. 04209321

Please register your guarantee at www.dunlopillo.co.uk